

Zanzibar Beach Villa

- Villa Turquoise -



LOCATION

Villa Turquoise is in the North-Eastern district of Zanzibar close to the fishermen village Matemwe. It takes approximately one-hour drive from Town (and the airport) to the Villa.

CATERING

We have an excellent chef who can prepare any kind of food for you. We have listed some typical menu options in the annex of this booklet but feel free to ask for your favourite dish, you can bring your recipes which the chef will make as you do at home (in case he would not be able to find all the ingredients he will give it a local touch). Our chef will also be glad to organise cooking lessons with local dishes and spices for you.

Breakfast will typically include fresh juice, coffee or tea, eggs (any style) with bacon or sausages, pancakes or muffins or doughnuts, toast, fresh fruit etc ... Lunch and Dinner will be a 2 or 3-course meal depending on the catering option you decide for.

The catering options we offer are:

- Half Board or Full Board: let us know your food preferences (and select from the menu list in the annex or suggest your own favourite dishes) and we will do all for you (collect the groceries and deliver to the Villa, our chef will prepare them, our girls will serve the meals). Half Board is breakfast as described above + a 3-course Lunch or a 3-course Dinner. Full Board is breakfast + a 2-course Lunch + a 3-course Dinner. Half Board and Full Board are fixed price catering options. With both options water and soft drinks are included, alcoholic beverages will be charged as per catering price list in the annex of this booklet. If you want us to organise groceries and catering within a certain budget range, we can make suggestions accordingly.
- Alternative catering options are for you to select the groceries and have our chef prepare the meals for you. This can be done by either buying your own groceries en route to the Villa or by having us collecting and delivering the required groceries to the Villa so you do not need to spend the time shopping around (we will charge a 10% service commission for this and orders will be delivered the next day, in case of "same day" requirement we will organise and charge a car/taxi to bring the order). In the annex to this booklet you can find a Grocery List which can help to do your own shopping or to indicate to us what you would like us to deliver to the Villa.

You can decide your catering options with the booking or with Donna just a few days before arrival. As most groceries need to come from Town it is advised to plan a couple days ahead to avoid having to organise transport from Town every day.

Other useful information regarding catering:

- We do have a Nespresso machine at the Villa but as capsules are not commonly available on the island it is better to bring the capsules of your choice.
- There are not many supermarkets on the island and they do not have the widest offering, the ones we typically use are: In Stone Town, Migoz for all drinks, frozen meat, canned food etc...and closer to the Villa in Kiwengwa there is a new supermarket with Italian specialties such as pasta, cheeses, ham etc....
- Fresh fruit, vegetables, meat and fish can be found at the markets in Town or (with limited and seasonal offering) in the villages. Visiting a market is an interesting experience but not a good idea for sensitive noses and eyes...
- As Zanzibar is a Muslim country, pork is not easy to find, we can organise pork bacon to add to your breakfast, but it helps if you give us a couple days' notice.
- In the afternoon our chef will typically prepare some snacks or biscuits for you.

ROOMS

Air-conditioning

Each bedroom has air-conditioning, these can be switched on by turning on the aircon power switch next to the door (red light will be on) and the remote control. Lucky and Angel will be happy to show you how.

Water Heater

Each bedroom has an en-suite bathroom with shower, you can switch on the water heater by turning on the timer switch next to the bathroom door, switching the timer to 15 minutes will (after a couple minutes) provide sufficient hot water for 2 persons taking a shower.

Preparation

Every day Lucky and Angel will clean your rooms and in the evening while you have dinner they will prepare your rooms for the night (make up the beds, lower the mosquito nets, ...).

Safety Box

Two of the bedrooms (first floor) have safety boxes, we recommend keeping your valuables here. The instructions can be found on the front panel of the boxes which will be open at check-in.

UTILITIES

- The Villa has both European (type E) and UK (type G) sockets and adaptors. There are USB charger sockets in the bar in the living room and on the terrace on the first floor. We have Satellite TV and DVD, Lucky and Angel will be happy to assist you to find your favourite channels.
- We have free WIFI at the Villa ("Villa Turquoise Guest") and around the property, you will receive the password for the Wi-Fi log-in a couple days before arrival or at check-in.
- We have a Micro Wave and Multi-function portable Oven, please ask our girls if you need it.
- There is a Bose Sound Link (Bluetooth speaker), you can ask Donna or Lucky or Angel for it at the time of checking-in if you need it. We ask not to take it to the beach or use it too close to the pool. Please return it in good condition at the time of check-out.

General remark regarding electricity:

The Villa is connected to the electricity grid, but as there are frequent power cuts on the island there is also a back-up generator. As electricity is a continuous issue on the island and the generator noisy and polluting we ask our guests to pay attention to electricity consumption, for example by switching of the aircon's during daytime, switching of the lights etc... Same as with food and other luxury items we recommend not to show an abundant spending highlighting the differentiation with the local people too much.

POWERBOAT

General

The powerboat will be operated by our skipper (you can sail yourselves, but the skipper needs to be on the boat always), check with Donna for the best time to sail as you can only sail out of the lagoon with high tide and in certain passages. The powerboat is shared with the neighbours, it is available for guests of Villa Turquoise on even days (but obviously you can discuss with the guests next door to also use it on odd days if they are not using it or when there are no guests you can use at any day). Life jackets are available at the Villa, ask Lucky to provide these to you.

Snorkelling

Snorkelling gear is available but wears out quickly and your exact size could not be available so if you plan to go out snorkelling several times it could be good to bring your own gear. Ideal places to go snorkelling is around Mnemba, ca. 20 minutes away from the Villa. The lagoon around Mnemba is a natural park and a 10,000 Tanzanian Shillings park fee is required per person when visiting (although not always claimed). Skipper, fuel A full tank will cost around 30\$, with this you can go out for ca. 2 to 3 hours. The Skipper fee can be settled with Donna upon checking out.

Lagoon Walking in the lagoon is possible with low tide but require solid & water-resistant shoes

ABOUT THE VILLA

Towels

There are blue and brown towels to use around the pool and white and beige towels to use in the bathrooms, all will be provided by Lucky and Angel. The pool towels are marked so each guest can keep his/her own towel. Pool towels will be replaced every 3 days.

Laundry

We work with a professional and ecologically friendly Laundry Company which also works for the Hotels and Resorts in Zanzibar, they have professional water purification and adjustment systems. We used to operate our own laundry system but due to the poor quality of the water there was too much damage to the environment (and to the clothes). You can pay for the laundry upon check-out. Towels, Linen etc... will be replaced every 3 days and laundry for those is free of charge.

Tips

The staff are receiving a competitive salary and are all enrolled in the Zanzibar Social Security system, all contributions for this are covered. Yet if you feel that our staff has gone the extra mile to make your stay very pleasant and comfortable and you would like to reward them with a tip this will be very welcome. Amounts are totally at your discretion. If you decide to tip please consider that in addition to the staff with whom you have been interacting frequently, several staff members have been less visible such as the gardeners and the guards but they have also contributed to making your stay safe, pleasant and comfortable so you could consider leaving a combined tip for them as well in an envelope and give it to them directly or to Donna or Lucky or Angel.